

SHAPE YOUR TOWN CENTRE SURVEY - TERMS & CONDITIONS

1. The following terms and conditions ('Terms and Conditions') apply to the Shape Your Town Centre Survey competition (the 'Competition'). By submitting a survey to Wollongong City Council ('Council'), you agree to be bound by these Terms and Conditions.
2. In the event of any dispute regarding the Terms and Conditions and all matters relating to the Competition, the decision of Council will be final.

Entrants

3. Employees (or members of the families or households of employees) of Council are not eligible to enter the Competition.
4. The Competition is open to all age groups. If you are under 18, you warrant that you have obtained the consent of your parent or legal guardian to enter the Competition subject to the Terms and Conditions.
5. Council reserves the right to disqualify any entrant where it has grounds to believe the entrant has breached the Terms and Conditions.

Entries

6. You may complete surveys for one or more Town Centres.
7. You can **only be awarded one (1) prize**.
8. Your completed survey(s) must be submitted between 27 October 2021 and 11.59pm on 17 November 2021.
9. You must submit your completed survey(s) to Council in one of the following ways:
 - i. by hand - to the reception desk of any branch of the Wollongong City Libraries;
 - ii. by hand - to the reception desk in the Council building located at 41 Burelli Street, Wollongong;
 - iii. online - by completing the online survey via the <https://our.wollongong.nsw.gov.au/> website.
10. All entries become the property of Council and will not be returned to you.
11. Council does not accept any responsibility for any lost, damaged or delayed entries from any cause.

Prizes

12. The winners will be determined by lucky prize draw ('Draw'). There is a maximum of one prize per person.
13. The winners may be requested by Council to be involved in publicity related to the Competition.
14. The Draw will take place at the Council building at 41 Burelli Street, Wollongong, on Friday 19 November 2021.
15. There are six (6) prizes to be won. Each prize consists of a pre-paid VISA card to the value of \$50.
16. Winners will be notified by email or phone. Winners must collect their prize from the Council building at 41 Burelli Street, Wollongong.
17. If any prize remains unclaimed by the winner two (2) months after the date of the Draw, Council may conduct an additional draw ('Draw 2'). If held, Draw 2 will take place on Wednesday 19 January 2022.
18. Prizes are not transferable or exchangeable and cannot be taken as cash.
19. Winners are solely responsible for complying with any rules and expiry dates in relation to the prizes.

General

17. Council shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of receiving a prize, except for any liability which cannot be excluded by law.
18. Council will collect your personal information in order to notify you if you have won a prize and for reporting purposes. By submitting a survey, you are taken to have granted permission to Council to disclose your personal information to Council, its related entities and to any third party assisting Council with the conduct of this Competition. Your personal details will be stored at Council's offices. In accordance with relevant privacy legislation, a request to access, update or correct any information should be directed to Council's Information Officer.
19. The Promoter is Wollongong City Council ABN 63 139 525 939, 41 Burelli Street, Wollongong NSW 2500.